



*QUALITY POLICY**

06.02.2018. Rev.B

*KONČAR - D&ST Inc. within its scope of business - development, sales, production and service of distributive, special and medium power transformers - is committed to meeting the demands of the customer and other interested parties in order to increase the satisfaction of all participants.
Each delivered product and service should be recommendation for the next business. Products and services with the mark KONČAR-D&ST are recognized as an expression of the quality.*

Aware of the need for continuous improvement and improvement of the established quality management system we are dedicated to:

- Adaptability to market requirements*
- Enhancement of all business processes, products and services*
- Continuous training and motivation of employees*
- Preservation of organizational knowledge*

Establishing partnership-relation with our suppliers and rising supplier's quality in general are part of our way to achievement of full customer satisfaction.

** Quality Manual,
PU-DST-9001, Rev.L*

For Končar D&ST Inc. Management Board

*Ivan Klapan
President of the Management Board, CEO*

A blue ink signature of Ivan Klapan, consisting of a stylized 'I' and 'K' followed by a long horizontal stroke.

*Vanja Burul
Member of Managing Board
and Director PC MPT*

A blue ink signature of Vanja Burul, featuring a stylized 'V' and 'B'.

*Martina Mikulić
Member of Managing Board
and Director PC DT*

A blue ink signature of Martina Mikulić, with a stylized 'M' and 'M'.